



**HaloHouse**  
Animal Resort



### Halo House Animal Resort Doggie Day Camp Policies (Effective January 2023)

- **VACCINATION REQUIREMENTS:** All campers are required to meet our vaccination standards to participate in the Doggie Day Camp Program. We require each dog to be up to date on Rabies, Distemper and Bordetella. The client is to provide updated vaccination records when they have expired. Bordetella Vaccination Policy, we require the vaccination be done by injection, not intranasal or orally and we require 21 days between the time the vaccination is administered and the first scheduled day of camp. No dogs will be allowed to attend camp without updated vaccinations.
- **SCHEDULING:** All Doggie Day Campers are to be scheduled in advance the days they will be attending camp (3 days prior notice). In case of you are in need of last minute camp services, please call prior to arrival to ensure a staff member is available to assist you.
- **CHECKING IN TO CAMP:** Camp hours are 7:30 am to 6:00 pm. If you are in need of assistance in dropping off prior to our camp opening hours please contact us to make special arrangements for early drop off.
- **CHECKING OUT OF CAMP:** All dogs must be picked up by 6:00 pm. If for any reason you are unable to pick up by this time, please contact our office to make special arrangements. (Please be advised there will be a \$25.00 late fee applied to your account if you do not contact us to make special arrangements).
- **CANCELLATIONS:** If you need to cancel your campers scheduled Day Camp Session please contact us so we can remove them from the attendance list (this will provide us with a more accurate count for the day).
- **FULL DAY SESSIONS:** Drop off and pick up between the hours of 7:30 am and 9:00 am (8 Hour Day at \$34.00 per day)
- **HALF DAY SESSIONS:** Hours for drop off and pick up are as follows, (Up to 5 hours at \$24.00 per Day)  
Session 1 (7:30 am to 12:30 pm)  
Session 2 (9:00 am to 2:00 pm)  
Session 3 (12:00pm to 5:00 pm)

- **EVENTS/SPECIAL EVENTS:** All events and special days are posted in the Camp Lobby, within our monthly emailed newsletter and on our Facebook page. All attendees are to pre-register for all planned events by the RSVP dates, so we can assure proper staff scheduling, as well have a reserved place for your baby's participation.
- **TIME OUT SESSIONS:** As humans we all undergo what today's society considers "Good Days and Not So Good Days". Not all dogs are on the same energy level or have the same emotions then their camp peers and sometimes that calls for a "Time Out Session". If a dog is in need of a "Time Out Session" he or she will be placed in our "Daycare" program for a half hour break and then reintroduced back into the group after having some down/quiet time. If for any reason a dog is placed in a "Time Out Session" for the second time during the scheduled day, the pet parent will be notified by the "Camp Counselor" or one of our "Management Team Members" and a decision will be made for the dog to remain in the "Daycare" program for the day or arrangements will be made for the pet parent to pick up their dog.
- **MEDICATIONS:** Please be advised if your pet is taking medication due to a medical condition, the determination of the pet attending camp will be made on a one on one basis. All dogs must be in overall good health and free of all external parasites
- **WEB CAMS:** Web Cams are available for our Doggie Day Camp Program only. No fees are charged, but your phone provider may apply daily charges. On occasion, due to circumstances beyond our control, minor interruptions may occur. Compensation for these interruptions is not available.
- **EXPRESS SHUTTLE SERVICE:** Please contact one of our Client Care Specialist for additional information.
- **AGE REQUIREMENT:** All dogs must between the ages of 4 months and 10 years of age. All dogs must be spayed/neutered by the age of 7 months old.
- **BEHAVIOR:** All dogs must be social and NON-AGGRESSIVE with other dogs, people, toys or food.
- **PAYMENT:** We accept cash, credit or debit
- **CAMP MEMBERSHIP PROGRAM:** We offer a Membership Program with SAVINGS! (1/2 & Full Day Sessions available. Pricing is included with your Day Camp Packet.

5 Day Membership (Expires within 30 days from day of purchase)

10 Day Membership (Expires within 60 days from day of purchase)

20 Day Membership (Expires within 120 days from day of purchase)

30 Day Membership (Expires within 150 days from day of purchase)

(Memberships are purchased per dog and are nontransferable).

For additional information on our Doggie Day Camp Program, Boarding, Grooming or Professional Training Services please contact one of our Client Care Specialists.

**FRANKLINVILLE**

**(856) 694-0980**

**SICKLERVILLE**

**(856) 318-1042**